



Pittsburgh Center for Plastic Surgery
3109 Forbes Ave, Ste 500 | Pittsburgh, PA 15213
Phone - (412) 802-6100 | Fax - (412) 802-7700
info@pghplasticsurgery.com

**Pittsburgh Center for Rejuvenation
Membership Terms & Conditions
“The Inner Circle”**

This Membership Agreement (“Agreement”) is made and entered into as of [Date] by and between Pittsburgh Center for Rejuvenation (the “Center”) and [Member Name] (the “Member”). By purchasing a subscription, the Member agrees to the terms and conditions outlined below.

Membership Plans

The Center offers two membership plans (“Inner Circle”, and “Inner Circle Essentials”), allowing Members to pay an annual fee in exchange for benefits, including discounts on services and the ability to earn rewards points (“Inner Circle Cash”).

Essential Membership Benefits Include:

1. Annual 12 month buildable aesthetic plan and skin care consultation
2. Access to our full portfolio of aesthetic, regenerative, and wellness treatments
3. Members-only newsletter offers
4. 10% off Verve service lines.
5. 10% off EvO series treatment packages
6. 10% off all medical-grade skincare products
7. Preferred neurotoxin pricing (as low as \$12/unit on select brands)
8. \$150 EvO credit

Members Benefits Include:

1. Annual 12 month buildable aesthetic plan and skin care consultation
2. Access to our full portfolio of aesthetic, regenerative, and wellness treatments
3. Members-only newsletter offers
4. \$300 EvO credit
5. \$150 illumineX credit
6. 5% Inner Circle cash back on every dollar you spend
7. \$12/unit neurotoxin, all brands
8. 10% off illumineX advanced services
9. 10% off Verve service lines
10. 10% off EvO series treatment packages
11. 10% off all medical-grade skincare products

Fees and Payment Terms

Membership Fee: Members agree to pay a fixed annual fee based on the selected membership. The annual fee will be charged to the Member's designated payment method on the date of initiation of the membership.

Payment Authorization:

By signing this Agreement, the Member authorizes the Center to process a one-time annual membership fee.

Price Adjustments:

The Center reserves the right to adjust membership fees with 30 days' written notice to the Member.

Membership Term and Cancellation

Membership is on an annual basis unless canceled by the Member or terminated by the Center. The initial membership term is a minimum of twelve (12) months. The Member may cancel their membership at any time by providing written notice (email or physical letter) to the Center. Any time a Member changes or upgrades their membership the initial start date will be the day of the membership change. No refunds will be given for cancellation or modifications.

Refund Policy:

Membership fees are non-refundable. In the event of an error in billing, the Member must notify the Center within 15 days of the charge to request a correction or refund.

Loyalty Program Enrollment and Participation

Inner Circle Membership is separate and distinct from enrollment in the Friends of PCPS Loyalty Program. The purchase or activation of a membership does not automatically establish a Loyalty Program account. Members will be invited to enroll separately to facilitate the administration and tracking of applicable membership benefits and to provide access to additional Loyalty Points, Rewards, and promotional opportunities. Participation in Friends of PCPS is subject to the Loyalty Program's separate Terms and Conditions.

Membership Discounts

Discounts are based on the membership selected as detailed by the plan. The services or products offered are at the discretion of the Center.

Rewards Points:

Inner Circle Cash is earned at a rate of one (1) dollar to twenty (20) dollars spent on any EvO, illumineX, and/or Verve treatments, and all retail skin/hair care products which are paid in full prior to, or at the time of service. Any refunds, adjustments, or modifications of the service or product value will result in an equivalent reduction in Inner Circle Cash.

Inner Circle Cash can only be redeemed for services or retail products while an Inner Circle membership is active. Redemption is prohibited if the Member's available Inner Circle Cash balance is less than fifty dollars (\$50). Inner Circle Cash use cannot be combined with other offers or packages unless explicitly stated.

If the cost of a service exceeds the Member's available Inner Circle Cash, the balance must be via traditional means (cash, credit card, financing, check) Services or products that are not paid for with Inner Circle Cash earn Inner Circle Cash at the normal rate.



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Retention of Reward Points

After Inner Circle membership cancellation or expiration, Inner Circle Cash cannot be redeemed. Inner Circle Cash cannot be redeemed for cash value or transferred to another individual at any time.

Members will retain the balance of their Inner Circle Cash after cancellation or expiration of membership for up to three (3) months (the "Grace Period"). If a Member re-initiates their membership at any tier during the Grace Period, all previous Inner Circle Cash will be immediately available for redemption. After the Retention Period, Inner Circle Cash will expire and be cleared from the Member's account. Expiration of Inner Circle Cash is irreversible.

Brand Specific Promotions & Rewards:

Certain rewards, discounts, or promotions sponsored by specific brands, manufacturers, or vendors (including, without limitation, limited-time offers such as Botox® Month specials or similar brand-driven events) are available exclusively to active Inner Circle members. Inner Circle Essential Members or Non-Members are not eligible to participate in, redeem, or otherwise benefit from such brand-specific promotions, regardless of whether the promotion is advertised publicly or offered in conjunction with services available at our location. Participation in these promotions is further subject to any additional terms and conditions imposed by the sponsoring brand or vendor.

Termination by the Center:

The Center reserves the right to terminate this Agreement and the Member's membership for reasons including, but not limited to:

- Non-payment of fees.
- Violation of Center policies.
- Abuse or misuse of membership benefits.

In cases of termination by the Center, the Member will no longer have access to benefits and will lose any applicable discounts or redemptions associated with the Inner Circle Cash (if applicable). In the case of Center termination of a membership, the Member must restore the membership into good standing within the Grace Period with the Center to continue utilization of their Inner Circle Cash.

Member Responsibilities:

Members agree to adhere to all Center policies and procedures. The Member is responsible for notifying the Center of any changes to their personal or payment information. Misuse of membership benefits, such as fraudulent activity or sharing discounts, may result in termination of the membership without refund.

Amendments to the Agreement

The Center reserves the right to amend this Agreement, including changes to membership benefits, terms, or pricing. Members will be

notified of any changes in writing at least 30 days in advance. Continued renewal of membership after the notification period will constitute acceptance of the amended terms.

Governing Law and Dispute Resolution

This Agreement shall be governed by the laws of the State of Pennsylvania. Any disputes arising under this Agreement shall first be attempted to be resolved through informal negotiation. If unresolved, disputes shall be subject to mediation or arbitration as mutually agreed upon by both parties.

Acknowledgment and Acceptance

By purchasing a membership, the Member acknowledges and agree to the terms and conditions of this Membership Agreement. The Member affirms that they have reviewed the terms thoroughly and accept them as binding.

If you have any questions about The Inner Circle Membership, please contact:

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